



Training

Debt collection training can be provided as 1 or 2 day courses, with bespoke course outlines designed between UKSL and the client. These courses are usually designed for 10-15 delegates at a time and can be delivered on-site or off-site dependant on client requirements. Live phone coach equipment <https://www.phonecoach.com/> is utilised to make the sessions feel “real” and interactive. All delegates are certificated at the end of the course.

- Directors have 100+ combined years of Collections experience
 - Collector management training
 - Face to face collection training
 - Advanced telephone collections training
 - The art of tracing training
 - Debt collection skills training
 - Collection skills in negotiating and counselling Telephone collections
 - Commercial collections and credit control
- Industry Specific:**
- Combatting SPD fraud for local authorities
 - Telephone collections in the pay day loan sector
 - Gone-aways in the utilities industry
 - Collections in social housing
 - Collections in financial services
 - Collecting money and managing conflict for bailiffs
 - Telephone collecting for bailiffs
 - Collecting tertiary debts in the debt collection industry

Contact us today to arrange a meeting

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Training



Tracing



Collections



PI



Litigation



Data

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