



Technology and e-communications drive our collection strategies alongside fully trained negotiators, an automated dialler and a state of the art collections system

Collecting distressed portfolios on a contingency commission arrangement normally based on a no collection no fee.

Utilising all collection methods to maintain a collection performance satisfactory to the client – methods such as letters, SMS messages, direct telephone contact, litigation and a pay online platform.

Niche trace and collect solutions making use of our unique tiered trace offerings for both consumer and commercial accounts.

UK Search make use of a state-of-the-art debt collection system which is integrated to our automated dialler. Some other areas we adhere to in the collections space are listed below:

- Multi-letter strategy with multiple payment methods
- Automated emails and message prompting
- Mail Master (sending encrypted letters by text)
- Reconnection field visits to achieve greater customer engagement
- Two way text messaging
- CSA Trained negotiators (CAI accredited)
- Income and Expenditure reports on relevant calls
- Call recordings on every call
- Bespoke reporting (MI)
- Flexible commission structures (specialise in T&C)
- Legal services partner for litigation purposes
- Website portal for live access to cases
- Balanced scorecard for collector remuneration

Contact us today to arrange a meeting

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Training



Tracing



Collections



PI



Litigation



Data

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UK Search are Authorised and Regulated by the Financial Conduct Authority